

# How Leeds GP Confederation streamlined clinical governance and staff communication



Serving a population of 870,000 people, Leeds GP Confederation is a member-led organisation that brings together more than 90 GP practices throughout Leeds. When their contract with their current rota provider was coming to an end, they went back to the market to find an updated and forward-looking system to help them deliver services on behalf of the GP practices in Leeds.



## More support for clinical governance

Leeds GP Confederation didn't have a centralised and automated system for uploading, storing, and checking clinical governance documentation, which led to confusion and miscommunication.



## User-friendly tools

Not only did the new platform have to be easy for rota managers and other leaders to use and read, but it also had to be intuitive enough for staff to adapt to quickly.



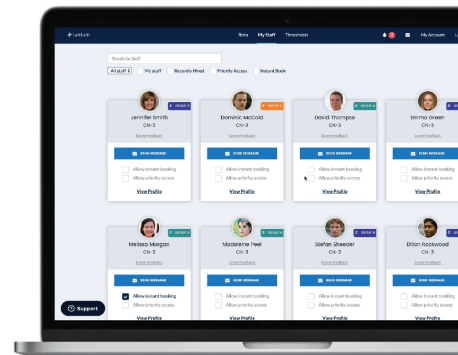
## Enabling Enhanced Access

In addition to helping Leeds GP Confederation set up Enhanced Access hubs, the new platform had to help them gather metrics around shift fills, workforce and CQC compliance to meet the core requirements of their contract and regulatory requirements.

## An end-to-end solution

Lantum's rota tool was easy to use for rota managers. It could also support a number of different staff types and gave administrators insights into key metrics around delivering the core requirement of their Enhanced Access contract along with CQC requirements and shift fill rates to easily identify and staffing risks.

With clinical governance support and a dedicated staff bank for efficient resource allocation, Leeds GP Confederation felt that Lantum could provide better support, understanding, and optimise their staffing, while also saving them hours of time previously lost to admin work.



## Stronger clinical governance process and better communication

In the first few months of the partnership between Leeds GP Confederation and Lantum launching, 358 staff were onboarded across 16 staff types, and four staff types were created specifically for Leeds GP Confederation.

As a result of embedding Lantum, Leeds GP Confederation now has:

### Centralised clinical governance

Clinical governance isn't a simple process, and a lack of visibility into approved documents can lead to problems with CQC regulations. The team at Lantum guided Leeds GP Confederation through the process of onboarding staff and organising clinical governance documentation, making sure everything was in order.

After four months, 80% of the staff's clinical governance documentation was uploaded on Lantum, with the goal of having 100% of the workforce upload documentation within the first half year.

### Better staff communication

With all rota managers fully trained on how to use Lantum's e-rostering tools, it's easy for rota managers and staff to understand the rota and make sure staffing resources are being used effectively across Leeds GP Confederation.

Leeds GP Confederation also has access to Lantum's SMS bulk texting feature, so they can send out texts by site and staff types for better communication.

*"Before Lantum we had a huge headache around clinicians not being compliant with governance and training. Now, we are nearly at 100% of our workforce having all their governance documentation, and it's all stored centrally - which has been a game changer"*

Jane Sadler, Head of Primary Care Access, Leeds GP Confederation

## What's next for Leeds GP Confederation and Lantum

Early success has opened the door to more ways Leeds GP Confederation can integrate their existing systems with Lantum, including:

1

Getting 100% of their workforce up and running with governance documentation

2

Opening up shifts to the wider Lantum marketplace to find more clinicians

3

Hosting more opportunities for CPD-accredited events and training

**To find out more about how Lantum can support your workforce, get in touch today.**

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